

ANNUAL ADMINISTRATION REPORT FOR THE YEAR 2010-11

1. Organizational Chart of the Department:

The Department of Tourism is headed by a Director. He is assisted by 2 Deputy Directors, 3 Assistant Directors and an Assistant Accounts Officer. The Department has 2 branch offices at North and South Goa headed by an Assistant Tourist Officer. The total strength of the Department is 189 nos. Organization Chart is attached.

2. Functions and Duties carried out by the Department:

The main functions of the Department involves promotion & marketing of Goa as an ideal tourist destination, dissemination of tourist information and guidance to tourists, control, regulate and co-ordinate hotels and travel trade activities and to provide tourist facilities and amenities.

The Director of Tourism exercise statutory powers as the Prescribed Authority under the Goa Registration of Tourist Trade Act, 1982, he is also the Competent Authority under the Goa Tourist Places (Protection and Maintenance) Act, 2001.

3. Acts and Regulations implemented by the Department:

The Goa Registration of Tourist Trade Act, 1982 and the rules thereunder, The Goa Tourist Places (Protection and Maintenance) Act, 2001.

4. Physical Achievements of the Department:

- Cleaning of beaches, cleaning and maintenance of tourist places viz Terekhol-Keri, Arambol, Mandrem, Morjim, Vagator, Ozrant, Anjuna, Caranzalem, Bambolim, Siridao, baga-Sinquerim, Betalbatim-Colva-Benaulim-Sernabatim, Velsao, Majorda, Zalor, Fatrade, Varca, Cavelossim, Betul-Canaguinim Cabo-De-Rama-Agonda-Palolem-Patne-Ragbag-Talpona-Galgibag, Garden at Harvalem waterfall, Volvonta River-Sanquelim, Water spring-Cunchelim, Soilim, Diwar park, Diwar, Colva car parking area, Benaulim car parking area, Candolim car parking area, Shivaji fort at Farmagudi, Dona Paula Garden, Patto-Garden, Foot bridge at Qurem creek, foot path at Visava.

- Due to our efforts made through promotion of tourism in domestic and international market and creating awareness by Print and Electronic Media, during the year 2010-11 we have received sizeable number of foreign and domestic tourists. The actual number of tourist visited the State, domestic tourist is 2206793 (P) and foreign tourist is 443685 (P),.
- Participation in domestic as well as international tourism events.
- In order to reduce the drowning cases, the Department has entrusted the work of safety programme to M/s Drishti Special Response Services Pvt. Ltd. who has appointed 420 lifeguards with latest life saving equipments deployed on all major beaches of North and South Goa.
- Also work of night safety patrolling on specific beaches of Goa has been entrusted to M/s. Drishti Special Response Services Pvt. Ltd. till March 2012.
- In order to provide business opportunities to the unemployed youth, the Department permit setting up of shacks on beaches-Government property as well as private property. So also unemployed private property holders are permitted to erect tents, huts in their property for providing seasonal and budgetary accommodation to the tourists.
- In order to encourage people to invest in tourism projects private parties having their own land are invited to submit their EOI for setting up various tourist activities.

5. Financial Aspects:

The Department has achieved plan expenditure of Rs.4862.25 lakhs, (reconciled) during the year 2010-11 as against the outlay of Rs.8125.00 lakhs. Likewise, the Non-Plan expenditure incurred during the same year is Rs.367.11 lakhs as against an outlay of Rs.405.50 lakhs.

For the financial year 2010-11, the Budget Estimates for Plan Outlay is Rs.8096.00 lakhs, while the Non-Plan outlay is Rs.903.00 lakhs.

Demand No.	Major Head/Sub-Head/Schemes	Budgeted Outlay 2010-11
1	2	3
Demand no. 78		8999.00
3452-Tourism		4823.00
	1. Beautification of Places of Tourist interest	
	2. Tourist Establishments	
	3. Traditional Festival Programmes (Plan)	
	4. Disposal of Garbage	
	5.Participation in International Travel Markets	
	6.Tourist Information and Facilitation centre	
	7. Maintenance of Historical building Monuments of tourist Importance	
	8. Hospitality and entertainment expenses	
	9.Promotion of tourism through information Technology	
	10. Asstt. to Goa Heritage House Tourism Scheme	
	11. Beach Safety Management Scheme Assistance to GTDC	
	12. Amenities at beaches (Plan)	
	13.Entertainment Infrastructure Facilities (Plan)	
5452- Capital Outlay in Tourism		4944.00
	14.Tourist Centres	
	15. Special problem- Roads in tourism circuits	
	16.International Dev. of Infrastructure for Heritage and Hinterland Tourism -Mega Project (P) (A)	
	17. Investment in Public Sector and other undertaking	
	17. Investment in Tourism Development Corporation	
	18. Machinery & Equipment (Plan)	
	19.Major works (Beach Safety Management)	
	20.Establishment charges transferred from 2059 PWD	
	21. Tools and plant charges transferred from 2059, PWD	
	22. Other works	
7452- Loan for Tourism		50.00
	23. Loan assistance to Goa Heritage House-Tourism Schme	
	24. Loan to GTDC for infrastructure Development	

6. Vision for Future:

- To provide basic touristic infrastructure facilities all over the State without disturbing Social Environment and Ecology and by up gradating of existing infrastructure wherever required.
- Setting up of Golf Course under Large Revenue Generation scheme of Government of India, Ministry of Tourism, New Delhi and also through privatization. Removal of illegal encroachment in Government property and beaches. Creating awareness of Goa Tourism in National and International market through Print and Electronic Media.
- Laying of stress on development of Hinterland, Heritage, Adventure tourism, Eco-Tourism and Medical tourism. Setting up of Tourist Security Force comprising of Ex-servicemen for providing safety, security and guidance to the tourists both to domestic and foreign.
- Setting up of Tourist Security Force of Civil cader for deployment at all the tourist destinations. Recruitment of Tourist Warden and Asstt. Tourist Warden is being done by Personnel Department
- Beautification of surrounding areas of Shree Shantadurga Kunkolikarin Sansthan at Fatorpa, Shree Chandreshwar Bhutnath at Paroda, Mauli temple at Nanoda, St. Rita Church and Sateri temple at Camulim, etc.
- Setting up of Convention Centre at Campal, Institute of Hotel Management and Catering Technology at Farmagudi, Information Plaza at Panaji, Amphitheatre at Mercedes, construction/extension of Tourism Jetty below the Mandovi bridge, multilevel car parking with financial assistance of Government of India.
- Development of Colva circuit, Baga circuit, Miramar circuit, Colvale circuit etc. from tourism point of view. Development

of infrastructure facilities at/around Old Goa churches and Panaji churches.

- Development of Goa Haat, Lazor show, musical fountain, heli tourism, Amphibian aircraft, cable care, Race course, floatel, etc.
- Recently, Department has modified already existing Heritage House Tourism scheme with the intention of restoring ancestral house of Goa by giving financial assistance to the interested parties to the maximum limit of Rs. 50.00 lakhs. Out of which, 66 2/3 would be subsidy and 33 1/3 by way of loan to be released through Goa State Co-operative Bank Ltd., repayable by the party within 10 years at prevailing market rate.
- Our Government has provided aesthetic façade illumination to St. Peter's Church at Sao Pedro, Shree Sai Baba temple at Canca, Parra, Mapusa, Bardez-Goa. Government is also proposing to provide 13 nos. High Mast Light Unit (HML) in Tivim constituency, 3 HML Unit in Taleigao constituency, 2 HML in Kumbharjua constituency, 2 HML in Margao Constituency, 3 HML in Fatorda Constituency, 2 in St. Cruz constituency, 1 HML in Mapusa constituency, 1 in Calangute Constituency etc.
- Government has set up Tourist Security Force comprising of Ex-Servicemen. With the main objective of ensuring safety to tourists. Administrative formalities are being completed. They will be posted at popular beaches/tourist destinations. Basically, they will bridge the gabs between tourist & District Administrative.

DEPARTMENT OF TOURISM

SECRETARY TOURISM

DIRECTOR & EX-OFFICIO JT. SECRETARY

